



Andy Beshear
Governor

Rebecca W. Goodman
Secretary
Energy and Environment Cabinet

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

Kent A. Chandler
Chairman

Amy D. Cabbage
Vice Chairman

Marianne Butler
Commissioner

February 3, 2022

PARTIES OF RECORD

Re: Case No. 2021-00324.

Notice is given to all parties that the attached document has been filed into the record of this proceeding.

If you have any comments you would like to make regarding the contents of the document, please do so within five days of receipt of this letter. If you have any questions, please contact Nancy Vinsel, General Counsel, at Nancy.Vinsel@ky.gov.

Sincerely,

A handwritten signature in blue ink that reads "Linda C. Bridwell".

Linda C. Bridwell, P.E.
Executive Director

Attachment



duke-energy.com
1.800.544.6900

Your Energy Bill

Service address
JOSEPH J OKA
42 ROSS
FORT MITCHELL KY 41017

Bill date Dec 30, 2021
For service Nov 18 - Dec 21
33 days

Account number [REDACTED]

Billing summary

Previous amount due	\$38.59
<i>Payment received Dec 21</i>	-38.59
Current Gas Charges	27.38
Current Electric Charges	236.92
Net Metering Adj	-130.32
Tax Adjustment	-4.03
Tax Adjustment	-3.91
Taxes	16.10
Total amount due Jan 21	\$142.14



Thank you for your payment.

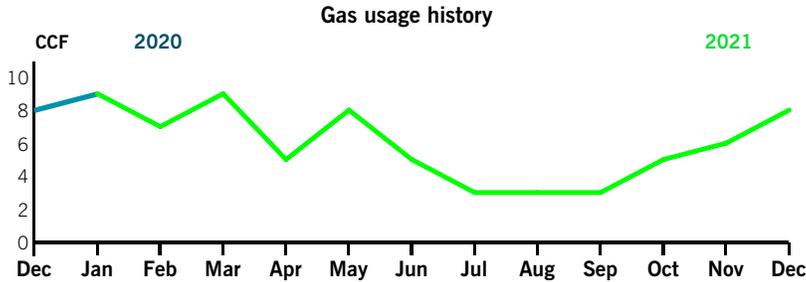
This winter, level out your monthly bill payments to help ease the impact of higher bills with our Budget Billing plan. Enroll now at duke-energy.com/BetterWinterBills.

Introducing Share the Light Fund, formerly WinterCare. Discover the power of community, whether you need help or want to help others. Add a gift to your bill or learn more at duke-energy.com/ShareTheLight.

Do you or someone you know need help with energy bills or other essentials as a result of the pandemic? Help is available through new and existing assistance programs for those that qualify. Visit 211.org or dial 211 to get started.

Net Metering Applicable.

Your usage snapshot



	Current Month	Dec 2020	12-Month Usage	Avg Monthly Usage
Gas (CCF)	8	8	71	6
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number



Amount due

\$142.14
by Jan 21

After Jan 21, the amount due will increase to \$149.25.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light. **Amount enclosed**

JOSEPH J OKA
42 ROSS
FORT MITCHELL KY 41017

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326





We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	800.222.3448 or 711
International	1.407.629.1010

Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Jan 24

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes lights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - continued

Current electric usage for meter number [REDACTED]	
Actual reading on Dec 21	6556
Previous reading on Nov 18	- 4540
Energy used	2,016 kWh
kWh Usage	2,016



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number [REDACTED]	
Actual reading on Dec 21	266
Previous reading on Nov 18	- 258
Gas used	8 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Billing details - Electric

Meter - [REDACTED]	
Rate RS - Residential Service	
Customer Charge	\$12.90
Energy Chrg	
2,016 kWh @ \$0.080995	163.29
Demand Side Management Cost Recovery Program Rider (DSM)	
2,016 kWh @ \$0.002175	4.38
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
2,016 kWh @ \$-0.000827	-1.67
Elec Fuel Adjustment	
2,016 kWh @ \$0.025068	50.54
Environmental Surcharge Mechanism Rider (ESM)	7.48
Total Charges	\$236.92

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Meter - [REDACTED]	
Rate RS - Residential Service	
Customer Charge	\$16.80
Gas Delivery Charge	
8 CCF @ \$0.4692	3.75
Gas DSM Rider	
8 CCF @ \$0.045817	0.37
Gas Cost Recovery	
8 CCF @ \$0.7267	5.81
Gas WNA Rider	

Your current rate is Residential Service (RS).



Billing details - Gas continued

8 CCF @ \$0.080657	0.65
Total Charges	\$27.38

Billing details - Taxes

Franchise Fee-Fort Mitchell	\$7.93
Rate Incr for School Tax	8.17
Total Taxes	\$16.10



duke-energy.com
1.800.544.6900

Your Energy Bill

Service address
JOSEPH J OKA
42 ROSS
FORT MITCHELL KY 41017

Bill date Jan 28, 2022
For service Dec 21 - Jan 24
34 days

Account number [REDACTED]

Billing summary

Previous amount due	\$142.14
<i>Payment received Jan 21</i>	-142.14
Current Gas Charges	27.94
Current Electric Charges	386.50
Net Metering Adj	-373.22
Tax Adjustment	-11.53
Tax Adjustment	-11.20
Taxes	25.25
Total amount due Feb 21	\$43.74



Thank you for your payment.

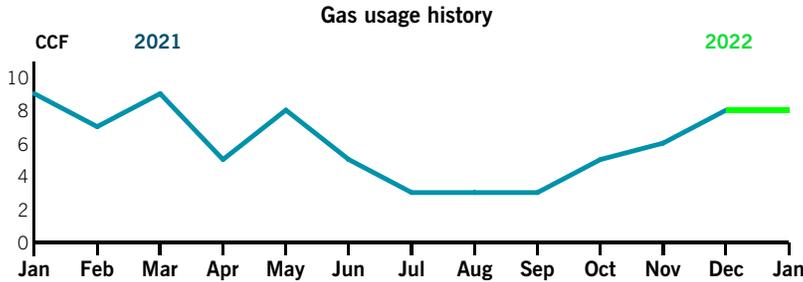
Help reduce winter bills by setting your thermostat to the lowest comfortable setting. It's less work for your heating system and more savings for you. Find more money-saving tips at duke-energy.com/LowerBills.

Simple fixes can make a big difference on your energy bill. See if you qualify for FREE weatherization improvements. Schedule your appointment today call: 859-331-1991

Do you or someone you know need help with energy bills or other essentials as a result of the pandemic? Help is available through new and existing assistance programs for those that qualify. Visit 211.org or dial 211 to get started.

Net Metering Applicable.

Your usage snapshot



	Current Month	Jan 2021	12-Month Usage	Avg Monthly Usage
Gas (CCF)	8	9	70	6
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number



Amount due

\$43.74
by Feb 21

After Feb 21, the amount due will increase to \$45.93.

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light. **Amount enclosed**

JOSEPH J OKA
42 ROSS
FORT MITCHELL KY 41017

Duke Energy Payment Processing
PO Box 1326
Charlotte, NC 28201-1326





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By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

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Business	duke-energy.com/manage-bus

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Charlotte, NC 28201

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Important to know

Your next meter reading: Feb 22

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Your usage snapshot - continued

Current electric usage for meter number [REDACTED]	
Actual reading on Jan 24	9413
Previous reading on Dec 21	- 6556
Energy used	2,857 kWh
kWh Usage	2,857



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number [REDACTED]	
Actual reading on Jan 24	274
Previous reading on Dec 21	- 266
Gas used	8 CCF



One centum cubic foot (CCF) is the amount of gas in a 100-cubic-foot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

Billing details - Electric

Meter - [REDACTED]	
Rate RS - Residential Service	
Customer Charge	\$12.90
Energy Chrg	
2,857 kWh @ \$0.080995	231.40
Demand Side Management Cost Recovery Program Rider (DSM)	
2,857 kWh @ \$0.006975	19.93
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
2,857 kWh @ \$-0.000827	-2.36
Elec Fuel Adjustment	
2,857 kWh @ \$0.039735	113.52
Environmental Surcharge Mechanism Rider (ESM)	11.11
Total Charges	\$386.50

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit duke-energy.com/rates

Billing details - Gas

Meter - [REDACTED]	
Rate RS - Residential Service	
Old Rate Effective Dec 21 To Jan 03	
Customer Charge	\$6.42
Gas Delivery Charge	
3 CCF @ \$0.4692	1.41
Gas DSM Rider	
3 CCF @ \$0.014803	0.04
Gas Cost Recovery	
3 CCF @ \$0.7267	2.18

Your current rate is Residential Service (RS).



Billing details - Gas continued

Gas WNA Rider		
3 CCF @ \$0.066605		0.20
Rate RS - Residential Service		
New Rate Effective Jan 03 To Jan 24		
Customer Charge		11.00
Gas Delivery Charge		
5 CCF @ \$0.52474		2.62
Gas DSM Rider		
5 CCF @ \$0.014803		0.07
Gas Cost Recovery		
5 CCF @ \$0.7267		3.63
Gas WNA Rider		
5 CCF @ \$0.074489		0.37
Total Charges		\$27.94

Billing details - Taxes

Franchise Fee-Fort Mitchell		\$12.44
Rate Incr for School Tax		12.81
Total Taxes		\$25.25

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Lexington, KENTUCKY 40504

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